

Understanding Communication

CMRO: 11/08/11 - 9:30 am - 3:30 pm

1401 Severn St., Baltimore, MD 21230

RSVP: Shreved@dhhm.state.md.us

Other dates

WMRO: 11/29/11 - 9:30 am - 3:30 pm

RSVP: kbalint@dhhm.state.md.us

ESRO: 1/30/12 - 9:30 am - 3:30 pm

RSVP: twelch@dhhm.state.md.us

SMRO: 1/31/12 - 9:30 am - 3:30 pm

RSVP: vantrum@dhhm.state.md.us

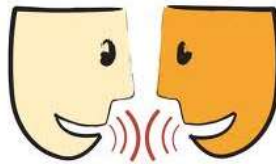
Who Should Attend?

Direct Support Staff;
Resource Coordinators;
Managers;
Supervisors and
Family Members

Participants will learn:

- How the environment affects communication
- Being verbal is only part of communication
- Strategies to use to support people who don't use words to communicate
- Your "communication style" and what it means
- Your "learning style" and how it impacts communication
- How to listen differently
- Behavior is communication and is often inter-related
- Knowing and understanding the communication of those who do have language
- How to complete a "Communication Chart"

Purpose/Training Objectives:



The focus of the day is on developing skills that can be used in understanding communication. People have various preferences for both communicating *with* others and interpreting the communications *from* others. Numerous models have been developed which describe how to recognize an individual's preferred style of communicating and what strategy to use in communicating most effectively with them. This training will focus on various forms of communication and how this impacts our ability to support people with disabilities.

Significant emphasis during this training will be given to people who don't use words to communicate. This is an interactive training. Participants will have opportunities to practice and apply what they learn during training.

Presented by Lisa Meyer

To Register contact Donna Shreve-Will at shreved@dhhm.state.md.us or call 410-234-8262 if you have questions regarding this training or need special accommodations. This is a free training sponsored by the Maryland Developmental Disabilities Administration (DDA).